

Benefits of Managed Services

With Exigent Technologies' Assurance Managed Services, you gain peace of mind, predictable costs, and a strategic IT partner—while leaving break-fix in the past.



Features	Managed IT Services	Break-Fix Model
Cost Structure	Predictable monthly fee	Unpredictable, often high per-incident costs
Proactive Support	Continuous monitoring and issue prevention	Reactive—problems are addressed after they occur
Downtime	Minimized with proactive maintenance	Higher risk of extended downtime
Scalability	Flexible solutions that grow with your business	Limited scalability—requires frequent adjustments
Security	Advanced tools to monitor and address vulnerabilities and gaps in coverage	Security only addressed when issues arise
Response Time	Guaranteed service-level agreements (SLAs)	Unpredictable response times
IT Strategy	Strategic roadmap aligned with business goals	No strategic support—focused only on fixes
Technology Updates	Regular updates and improvements	Updates applied only when requested or necessary
Business Focus	Frees you to focus on your core business activities	Distracts with recurring IT issues
Support Availability	24/7/365 monitoring and remote support	Limited availability—usually business hours only

Say goodbye to unpredictable IT costs and unexpected downtime

Upgrade your IT support today.